

Storeworks™ Saves Jensen's Chevron

Debbie Jensen is an independent retailer and the owner of Jensen's Chevron located in Williams, CA. After unsuccessfully using several different back office software programs, Storeworks finally put Debbie back in control.

Debbie was on the verge of losing her station. Profit margin was out of control, inventory was unknown, and cash loss was unrestrained. Storeworks let Debbie take back control of her station and stay in control.

Storeworks - "It literally saved my business"

After using unsatisfactory back office programs for about 10 years, Debbie finally installed Storeworks and hasn't looked back since.

Storeworks let Debbie control her business easily and quickly. Doing the books became a matter of minutes, not hours. Staff training was dramatically reduced. Her employees were using Storeworks within minutes, accessing 6 month old data with a simple mouse click.

Ease of use and reliability are key

Debbie ranked ease of use and reliability her top priorities in selecting back office software. Past experience with other companies' support lines left Debbie feeling she "might as well have closed up shop and gone home for the day". Now, on the few occasions when Debbie can't find answers in Storeworks' extensive help menu, she has found that Storeworks technical support staff are knowledgeable and responsive.



Debbie Jensen's Key Comments:

- I tried at least 5 different back office programs in an effort to get a handle on my business. I finally installed Storeworks and have been in control ever since.
- Storeworks is by far the easiest program I've worked with.
- I can do my books in minutes, instead of hours.
- All my employees find it easy to understand. They get up to speed in minutes.
- 95% of the time I can fix any issues myself.
- If I do need to call the support line, they are knowledgeable and answer my questions immediately.
- I highly recommend Storeworks – it's the only program I've used that I would recommend!



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